

# Audio 1\_Activity 3\_Task 3 Text

### **Home Helper**

Hello, Mrs. Maria, how are you?

#### Mrs Maria

Hello, did you see the time?

# Home Helper

Please excuse me, haven't you been called to warn you?

#### Mrs Maria

No, no one called me. I have a medical appointment coming up. How are we going to do it, it's already very late.

## Home Helper

Yet I asked for you to be notified, didn't anyone do it?

#### Mrs Maria

Absolutely not, now how are we going to do it? Do I go without washing? Without having my breakfast?

### Home Helper

No, calm down. Indeed, you are right. I'm sure I arrived a little late, but I'm not accustomed to that.

### Mrs Maria

You're not used to being late, but it happened today, is it?

### **Home Helper**

I will indeed grant you that.

# Mrs Maria

And now what? I might go there and not have any more appointments, what do we do?

# **Home Helper**

Calm down, we'll find a solution. This has happened, however, we will now look for the best solution to resolve this situation. First of all, you will have your breakfast right away, then if you allow me, I will take care of your toilet and you will be ready to go to your medical appointment very quickly.

#### Mrs Maria

We'll see if I have time, if not, I'll go without washing. But how am I going to get to the doctor without doing it?



# Home Helper

You won't go without washing up.

#### Mrs Maria

Another person could have come in the place of you, couldn't they? If the association does not have enough staff, this must be rectified; there are plenty of people seeking employment.

### **Home Helper**

I reassure you, we have enough staff, except that you are not the only one, we also have to take care of other people than you.

### **Mrs Maria**

Yes, but that doesn't concern me. I'm paying for someone to come and help me. If I didn't need help with my grooming, I wouldn't ask you to come, would I? Now it's late and I still have to have breakfast and take a bath.

# Home Helper

You're absolutely right, madam, but I didn't manage to get here sooner. I asked the association to let you know about this. Anyway, if you let me do my job.....

# Mrs Maria

All right, very good.

### **Home Helper**

Let's start with your toilet first

# Mrs Maria

All right, let's go, that's what we're going to see, let's go, let's go, it's getting late, let's go.

# **Home Helper**

Let's go then, come on